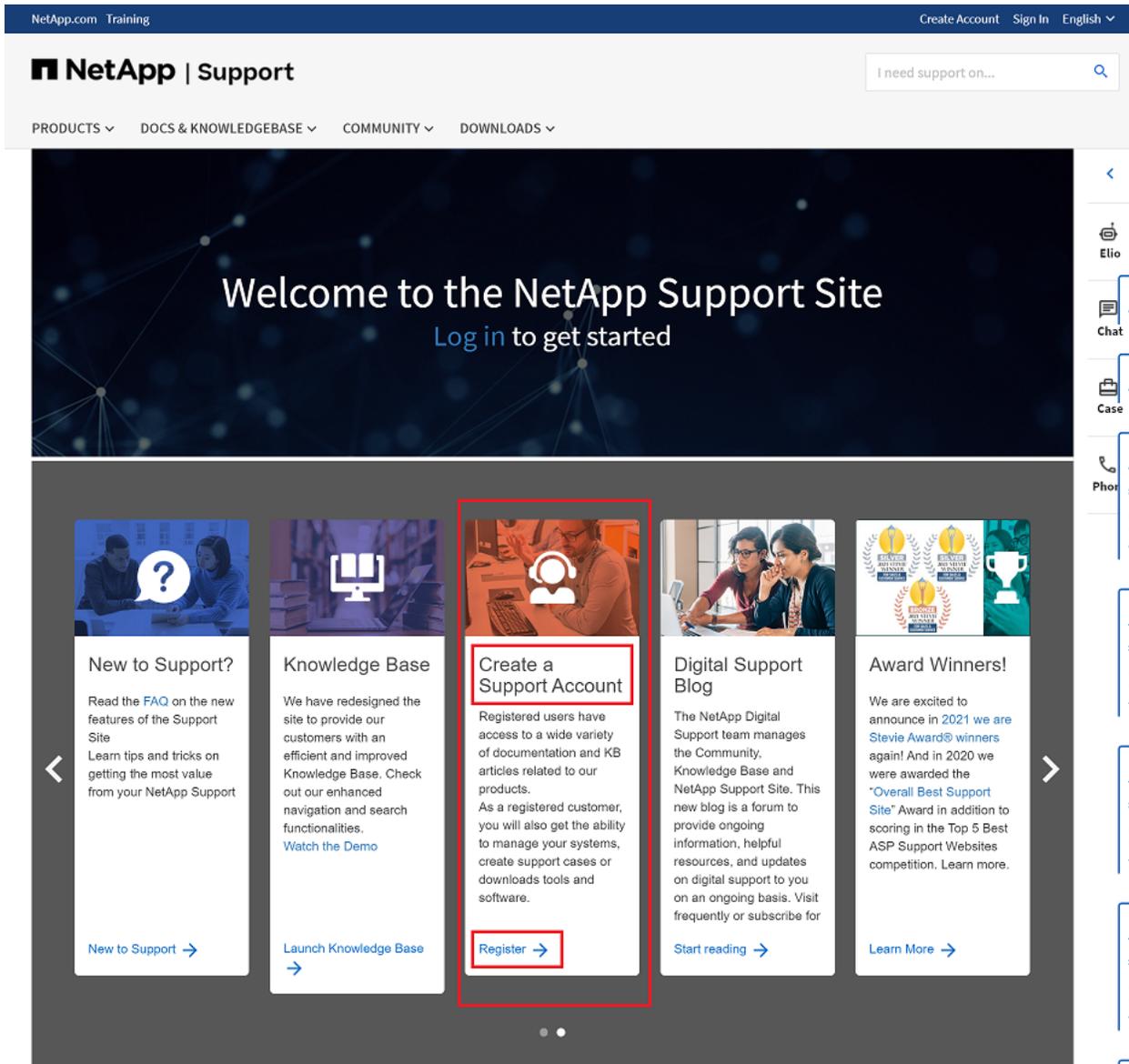


# How to register for a NetApp Support Site account as a Reseller/Partner

To begin the registration process, complete the following steps:

1. Using a web browser, navigate to <http://mysupport.netapp.com>
2. Select **Create a Support Account**, Click **Register Now**



### 3. Enter your Company's Email and click Continue.

## Online Support and Communities Registration

Step 1 of 4

Welcome to Account Registration!

Not only is protecting your data required by law, but your privacy is also very important to us. Please read and agree to the NetApp [Data Privacy Policy](#) before you begin. Our [Privacy Policy](#) is also available on our website

I have read NetApp's new Global [Data Privacy Policy](#) and understand how NetApp and its selected partners may use my personal data.

If you do not wish to provide personally identifiable information, we will be unable to register you at this time. If you require technical support, please contact our [Technical Support Center](#).

To begin, please enter your e-mail address:

*Example: someone@domain.com*

Please enter your e-mail account at your company's domain. Do not use a free e-mail account, such as yahoo.com, hotmail.com, gmail.com, etc. Accounts created with free e-mail addresses will be inactivated.

**NetApp Employees or badged Contractors:** Please use your network username and password to [log in](#).

## Online Support and Communities Registration

Step 1 of 4

Thanks for providing your email address for validation

An activation link has been emailed to your [REDACTED].com account. You need to verify your email address within 24 hours.

### What you should do next?

- 1) Check your [REDACTED].com email account for a welcome email from "nss@netapp.com".
- 2) Open the email and click the link provided for validate your email address within 24 hours of the receipt of the email.
- 3) You will be redirected to NetApp Support Site to complete the registration process.

4. Validate your Email by clicking on the Activation Link provided in your Email Inbox.

 Reply  Reply All  Forward  IM



Wed 12/2/2015 7:53 PM

NetApp Support Site Admin

NetApp Support Account Registration: Email address verification

To

[Redacted]



Action Items

+ Get more apps

Please **DO NOT REPLY** to this email.

Welcome to the NetApp Support Site. To continue with the registration process, please click on the link below before 03 Dec 2015 14:23 GMT to verify your email:

<https://mysupport>

[Redacted]

If you do not click on the verification link before it expires, you will need to restart your registration for the NetApp Support Site.

Please [contact us](#) with any concerns you may have.

Thank You,

The NetApp Support Site Admin Team

[NetApp Privacy Policy](#)

5. Click Continue to proceed the registration process.

## Online Support and Communities Registration

Step 1 of 4

Welcome back!

Your email address [REDACTED] has been successfully verified.

6. Select NetApp Reseller / Service Provider / System Integrator / Partner and Service Partner.

### NetApp Reseller / Service Provider / System Integrator / Partner

This level allows access to:

- Reseller and/or Partner sites\*
- full access to our support Web site (Support Site)
- NetApp training, purchasable by credit card, Training Purchase Order or program entitlement. For any related inquiries, please contact [NetApp University support](#)
- join a community on our public Web site

"I need access to all of the above plus NetApp Reseller, Service Provider, System Integrator and/or Partner sections"

\*Requirements: Valid Authorized NetApp Reseller or Partner contract to be on file with NetApp.

[NetApp Privacy Policy](#)

7. Click on Select Partner Account and select your company name. Click on Change Office location and select your office location.



## Partner User Registration

If you received this page in error (You are a "Customer" or "Guest"), [click here](#) to go back. For any questions or clarifications, please [Contact Us](#)

SUBMIT

### Company Information

Company Name

[Select Partner Account](#)

Office Address

[Change Office Location](#)

If your Company Name or Office Address does not exist, then [Click here](#)

Special Processing

If you were provided a special registration code, please enter it here.

8. Enter the required Contact Information and select the required Partner Communication subscription and click Submit.

**Contact Information**

<b>First Name</b>	<input type="text"/>	<b>Last Name</b>	<input type="text"/>
<b>Business Function</b>	<input type="text" value="--None--"/>	<b>Job Role</b>	<input type="text" value="--None--"/>
<b>Title</b>	<input type="text"/>	<b>Language Preference</b>	<input type="text" value="--None--"/>
<b>Email</b>	<input type="text" value="REDACTED"/>	<b>Mobile</b>	<input type="text"/>
<b>Office Phone</b>	<input type="text"/>		
<b>User Name</b>	<input type="text"/>		

\* Please select a User Name for your new NetApp account. Name must be between 9 and 20 characters, consisting of A-Z, 0-9 and - \_ \$ ! ?

**Partner Communication Subscription**

I authorize NetApp and its selected partners to use my personal data in order to get updated on NetApp products, services, promotions, news, surveys and events. Please uncheck the appropriate box below to unsubscribe. Contact [wwpartnercomms@netapp.com](mailto:wwpartnercomms@netapp.com) with any questions or concerns.

- |  |   |
|--|---|
| <b>Campaign/Lead Gen</b> ? <input checked="" type="checkbox"/> | <b>Events/On-line Events</b> ? <input checked="" type="checkbox"/>      |
| <b>News Alerts</b> ? <input checked="" type="checkbox"/>       | <b>Newsletter</b> ? <input checked="" type="checkbox"/>                 |
| <b>Surveys</b> ? <input checked="" type="checkbox"/>           | <b>Technical/Business Updates</b> ? <input checked="" type="checkbox"/> |

SUBMIT